

## What to Do after a Loss: Residential Checklist

**W**e have prepared this checklist especially for individuals and families in the midst of a residential loss. If you have any questions not addressed on this checklist, please don't hesitate to contact us.



- Secure the property to prevent unauthorized access and protect it from further damage, if feasible.*
- Keep a log complete with dates and times of all meetings and conversations you have with anyone connected with your claim.*
- Keep receipts of any purchases/necessities from the date of your loss (i.e., lodging, food, boarding of animals, prescriptions, etc.).*
- Replace financial/personal records that may have been destroyed or damaged in your loss (i.e., checks, credit cards, ATM cards, driver's license, etc.).*
- Secure alternate contact methods to ensure timely accessibility to insurance company, authorities, family, and friends (i.e., new cell phone if yours was destroyed, a temporary number with an answering machine, work number, etc.).*
- Investigate temporary living options, both short-term (hotel/motel) and long-term (corporate apartment/rental home).*
- Obtain a complete copy of your insurance policy and read carefully.*
- Prepare questions to ask your insurance adjuster.*
- Hire your own expert(s): contractor, engineer, and public adjuster.*

### About Southern Loss Consultants

When the unexpected happens, turn to the team of experts at Southern Loss Consultants. Our management team has over 35 years of combined experience in the insurance industry, our team is poised to help you tackle the countless details you need to address at this critical and stressful time.